




Welcome
HOME

Elevate Builders | Homeowners Guide



welcome home

It has been our pleasure...

Our Team at Elevate builders would like to Welcome you home. We have enjoyed being part of this amazing build with you and want to say Thank YOU from the bottom of our hearts for allowing us to be part of this very personal journey with you.

Having spent the last few months designing, creating, and building your home, we hope you will now find the comfort and relaxation you once hoped for when you began the home building process.

While we know you are excited to be moving in, we also understand you may have questions about your new home and potentially your new community. Included in this welcome booklet you will find some information regarding utilities and services for your area, warranty information, and copies of important documents that have been saved for you during the process of building your home.

Should you have any questions from this point forward, please do not hesitate to reach out. You will find contact information at the end of this booklet should you find the need to reach out with your questions and concerns.

It has been a sincere pleasure to build the home of your dreams and we hope you feel what you had envisioned when walking through your doors.

From our family to yours...

WELCOME HOME!

Eric & Laura Haseltine





Today's move in day! Don't forget this important information.

Upon moving in there are a few necessary items that require your prompt attention. For the safety and security of you and your new home, please remember to reset your garage key pad code and any lock boxes to your new home. You will find instructions located on your key pad to reset your code! Also, be sure to change all utilities within 48 hours of move in as they are disconnected after closing.

Spare keys, along with garage door openers can be found in the drawer next to the oven. It's important to look through surrounding drawers should you have difficulty locating these items!

Keep this binder in a safe place for future reference! Enclosed you will find a lot of helpful and useful information regarding your build, plans, selections, and warranty information!



UTILITIES & SERVICE PROVIDERS

FOREST LAKE

ELECTRIC	XCEL ENERGY	800-895-4999
GAS	XCEL ENERGY	800-895-4999
WATER & SEWER	CITY OF FOREST LAKE	651-209-9730
PHONE	CENTURY LINK	800-261-1691
INTERNET/WIRELESS	CENTURY LINK	866-963-6665
POST OFFICE		651-464-1353
GARBAGE REMOVAL	REPUBLIC SERVICES	952-941-5174



Wildridge

ELECTRIC	EAST CENTRAL ENERGY	800-254-7944
GAS	MINNESOTA ENERGY	800-889-9508
WATER & SEWER	NORTH BRANCH WATER & LIGHT	651-674-7100
PHONE	CENTURY LINK	800-244-1111
INTERNET/WIRELESS	MIDCO DIRECT TV DISH	800-888-1300 888-777-2454 855-735-6605
POST OFFICE		651-674-7171
GARBAGE REMOVAL	WASTE MANAGEMENT SRC	855-211-6556 651-462-1099

WARRANTY INFORMATION

What to expect



As a company, Elevate Builders takes pride in our quality, and craftsmanship of every home we build. Each of our suppliers and sub-contractors are dedicated professionals who ensure your custom home is equipped with high quality products. With that said, we understand that due to certain factors outside of our control, potential warranty issues may arise. Below we have outlined who to contact should you experience any concerns regarding products or quality issues in your new home.

For specific questions regarding HVAC systems, electrical, plumbing, windows/doors, or flooring please use the following information chart below and direct your questions to the appropriate representative.

HVAC Assured Comfort	Bob	612-221-2663	Prior to calling, please review Assured Comfort guidance on sticker located on your furnace
ELECTRICAL	Wade	763-313-3852	Prior to calling, check breaker and GFI
PLUMBING	Jay	320-336-8031	
FERGUSONS	WARRANTY DEPARTMENT	651-779-9393	
WINDOWS/DOORS	Andy	612-685-9135	
FOCAL POINT	SERVICE DEPARTMENT	763-497-4407	1 year workmanship warranty period. Take photos of the affected area and send along with a description of the issue. Include contact name, address, phone number and email to: service@focalpointflooring.com

ONE YEAR WARRANTY INSPECTION

As a service to our Homeowners, we provide you with an optional One Year warranty inspection (please check warranty guidelines first). It is your responsibility as the homeowner to contact us 11 months after your move in at the following warranty email, warranty@elevatebuildersmn.com. Should any life inconveniencing issues arise, please reach out sooner.

Throughout your home selections, located in the back of this folder, details regarding items purchased, model, and serial numbers as well as manufacture warranties have been saved. You will be able to reference them should you have specific warranty information questions.



MINNESOTA

STATUTE CHAPTER 327A WARRANTY

AND STANDARDS & CORRECTIONS



DESIGN SELECTIONS



HOUSE PLANS